



# Newcroft Primary Academy

## Aspiring for Excellence

Wednesday 25<sup>th</sup> March 2026

Head Teacher: Mrs S Aukland BA (QTS) NPQH NPQSL

### SEND Parent Survey 2025-26

Dear parents/carers,

We are writing to share the results of our recent SEND parents' survey for the 2025–26 academic year. We are delighted with both the outcomes and the valuable feedback received on what is working well, as well as areas where we can continue to improve. Your insights are vital in helping to shape our approach to SEND and we sincerely thank everyone who took the time to complete the survey.

This year, 31.6% of parents/ carers of pupils with SEND returned the survey.

	Yes		No	
Do you know who to contact at school for support with your child's educational needs?	100%		0%	
Do you feel able to approach staff at school about any concerns you have about your child?	94%		6%	
Do you know where you can access the school's SEND policy, accessibility policy and SEND local offer?	89%		11%	
Have you read the school's SEND policy or listened to the audio summary of our policy?	72%		28%	
If you have raised concerns about your child, were they dealt with quickly and appropriately?	100% (including 11% no concerns)		0%	
	Strongly agree	Agree	Disagree	Strongly disagree
My child's targets are reviewed regularly to support progress.	67%	28%	6%	0%
My child's targets are shared and discussed with me and I am to share my views.	67%	33%	0%	0%
I am aware of how my child is supported at school.	61%	28%	11%	0%

	1	2	3	4	5
Overall, how well do you feel the school supports children with SEND? (1 lowest, 5 highest)	0%	0%	11%	11%	78%

	Yes	No
Would you recommend our school to other families who have children with SEND?	89%	11%





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We received some excellent feedback from parents. Please find a selection below:

**SEND Parent Survey Feedback 2025-26**  
**What is good?**

- In most situations, x is being supported very well. He is very much seen and his opinions are heard. Coping tools are readily available to him and he knows where they are or how to use them appropriately.
- The overall approach to target learning.
- Staff are always wanting to improve and take on opportunities given to enhance knowledge and understanding around SEND.
- I feel the school are doing a fantastic job supporting children
- Great communication, I feel I can talk to teachers if we have any concerns.
- Reviewing the targets with the parents and I thought the sen parents evening was really helpful as an extra bit of time to meet and discuss needs.
- Extra parents evening was a great input as it helpful to know how x is doing and if he is struggling in anyway.
- Good communication, clear contacts, regular reviews of needs and targets.

**SEND Parent Survey Feedback 2025-26**  
**What is good?**

- Nothing needs to be better!
- Communication.
- I feel the school are doing a fantastic job supporting children.
- Everything! Miss Hunt is so supportive and efficient, she goes above and beyond for x.
- Regular updates and seeing x be happy at school :)

What we could do even better:

'Some teachers understanding of SEND'

*Ofsted recognised that the level of CPD for staff in supporting children with SEND is extensive. We continue to review areas where further training is needed and seek support from external or specialist agencies where appropriate to deliver this.*



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**'Offer more workshops for parents if any do come available as we find them extremely helpful and it's easier to access them via the school then it is to find and access them outside of school.'**

*We have another parents' workshop planned and are continually looking for ways to further develop and enhance our offer to parents.*

**'Better communication from staff about day-to-day behaviour, challenges and issues. We don't get much information from the children so some from the teachers of some of the struggles would be helpful.'**

*Balancing this with staff workload can be challenging; however, staff are available to parents each day at the start and end of the school day. They can also be contacted via WEDUC, and parents are welcome to request a phone call or meeting if they have any concerns.*

**'Understand parents needs and sufferings not just the children'**

*We are committed to supporting our children and their families. Alongside this, we have a responsibility to adhere to statutory attendance and safeguarding requirements.*

**'Advise when something is introduced or removed e.g. what visuals my child uses, if they didn't have ELSA etc.'**

*We appreciate this and encourage parents to speak with us through our 'open door' policy if they have any questions. We work very flexibly in school, with many adaptations made in the moment, and scaffolds that are temporary and continually evolving. It would not be feasible to keep parents updated on every scaffold in use at any given time.*

Thank you to everyone who took part. If you have any additional comments or suggestions, please feel free to get in touch. We will be in contact after the Easter break to share details of our SEND Parents' Evening, which will take place on Wednesday 13<sup>th</sup> May 2026.

Yours Sincerely,

Miss Louise Hunt

SENCo

Miss Lucy Lloyd

Assistant SENCo